



**Technical Service
BULLETIN**

December 2, 2004

Title:

**INSTRUMENT PANEL CONSOLE BOX
IMPROVEMENT**

Models:

'03 – '04 Matrix

BODY
B0021-04

Introduction Some customers may experience the instrument panel console box being hard to close. The following repair procedure has been developed to improve this condition.

- Applicable Vehicles**
- **2003 – 2004** model year **Matrix** vehicles produced **BEFORE** the Production Change Effective VIN shown below.

**Production
Change
Information**

| MODEL | PRODUCTION CHANGE EFFECTIVE VIN |
|--------|---------------------------------|
| Matrix | 2T1*R3*E*5C318793 |

**Parts
Information**

| PREVIOUS PART NUMBER | CURRENT PART NUMBER | PART NAME | QTY |
|----------------------|---------------------|---|-----|
| 55441-01020-B0 | 55441-01021-B0 | Console Box | 1 |
| 55434-02061-B0 | 55434-02062-B0 | Lower Center Panel, Instrument Panel | 1 |
| 55434-01071-B0 | 55434-01072-B0 | Lower Center Panel Instrument Panel (w/ RR heater duct) | 1 |

**Warranty
Information**

| OP CODE | DESCRIPTION | TIME | OFF | T1 | T2 |
|---------|--|------|----------------|----|----|
| BD4015 | R & R Console Box and Lower Center Panel | 0.4 | 55441-01020-B0 | 62 | 43 |

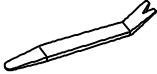

Applicable Warranty*:

This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.

* Warranty application is limited to correction of a problem based upon a customer's specific complaint.



Required SSTs

| | SPECIAL SERVICE TOOLS (SSTs) | PART NUMBER | QUANTITY |
|-----------------------|---|----------------|----------|
| Plastic Pry Tool Set* |  | 00002-06000-01 | 1 |
| |  | | |

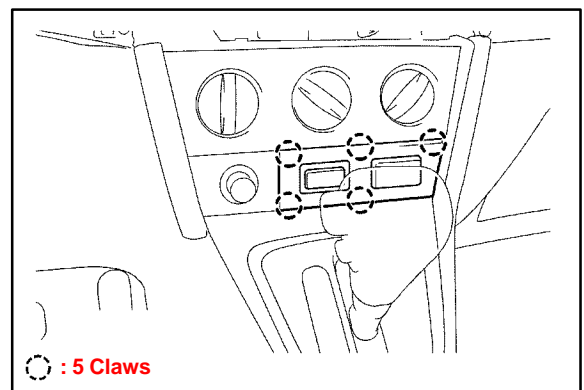
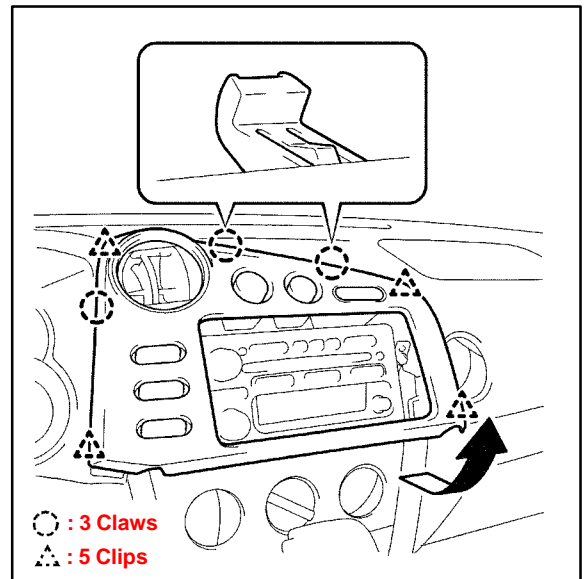
* Essential SSTs.

NOTE:
Additional SSTs may be ordered by calling SPX/OTC at 1-800-933-8335.

Repair Procedure

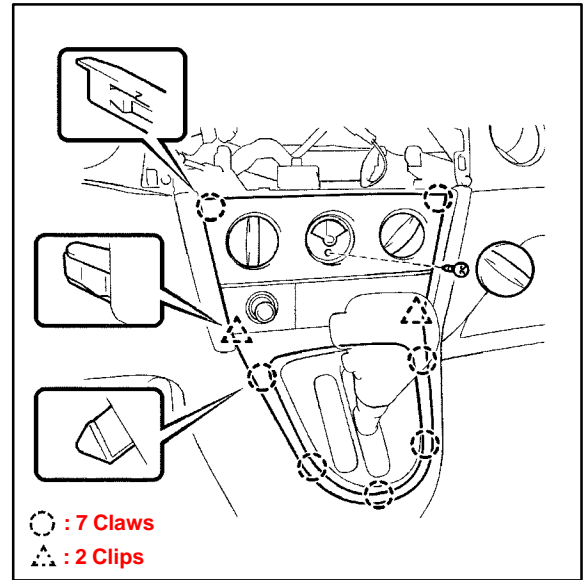
Replace console box and Instrument Panel Lower Center Panel.
Refer to steps 9–16 in the Technical Information System (TIS), 2004 model year Matrix Repair Manual: *Instrument Panel/meter, Instrument Panel Sub-Assy Lower*.

1. **Remove Instrument Cluster Finish Panel Sub-assembly Center.**
 - A. Using a molding remover, disengage the 4 clips and 3 claws.
 - B. Disconnect connector, then remove the instrument cluster finish panel sub-assembly center.
2. **Remove Radio Receiver Assembly w/Bracket (w/o Navigation System).**
3. **Remove Navigation Receiver Assembly w/Bracket (w/Navigation System).**
4. **Remove Floor Shift Lever Knob Sub-assembly (M/T Transaxle).**
5. **Remove Instrument Cluster Finish Panel Sub-assembly Center.**
 - A. Power point socket models only: Disengage the 5 claws and remove the switch base.



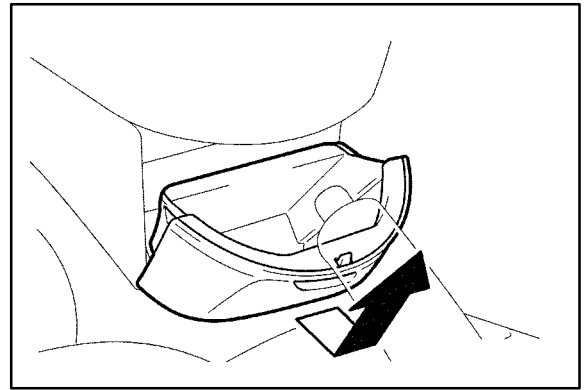
Repair Procedure
(Continued)

- B. Remove the control knob.
- C. Remove the screw.
- D. Using a molding remover, disengage the 2 clips and 7 claws, then pull out the instrument cluster center panel.
- E. Disconnect the connectors.



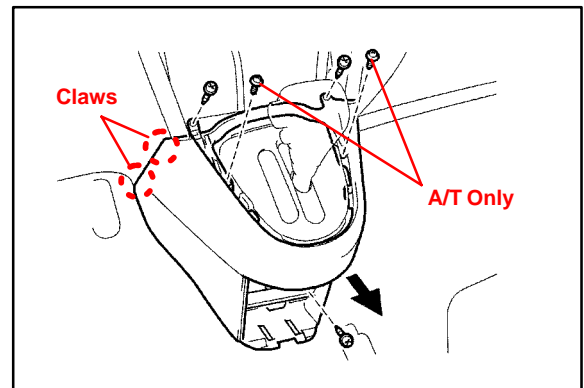
6. Remove Console Box.

- A. Open console box.
- B. Pull the console box upward to remove it.



7. Remove Instrument Panel Finish Panel Lower Center.

- A. M/T Transaxle:
Remove the 3 screws.
- B. A/T Transaxle:
Remove the 5 screws.
- C. Using a screwdriver, disengage the claws, then remove the instrument panel finish lower center.



NOTE:

There are 2 claws on each side of the instrument panel finish panel lower center.

8. Reassemble in the Reverse Order of Removal.