



**Technical Service
BULLETIN**

December 2, 2003

Title:

**CENTER CONSOLE BOX WILL NOT
STAY CLOSED**

Models:

'03 – '04 Matrix

BODY
B0023-03

Introduction This bulletin provides the recommended repair procedure when the center console door on the 2003 and 2004 model year Matrix will not stay closed.

- Applicable Vehicles**
- **2003 – 2004** model year **Matrix** vehicles produced **BEFORE** the Production Change Effective VIN shown below.

**Production
Change
Information**

MODEL	PRODUCTION CHANGE EFFECTIVE VIN
Matrix	2T1**3#E44C204269

**Parts
Information**

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
08231-00801	Same	Noise Kit (Felt Sheet No. 1 [0.5 mm])	1

**Warranty
Information**

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD3018	Add Felt to Hinge on Bottom of Center Console Box	0.4	55441-01020-B0	62	57

Applicable Warranty*:

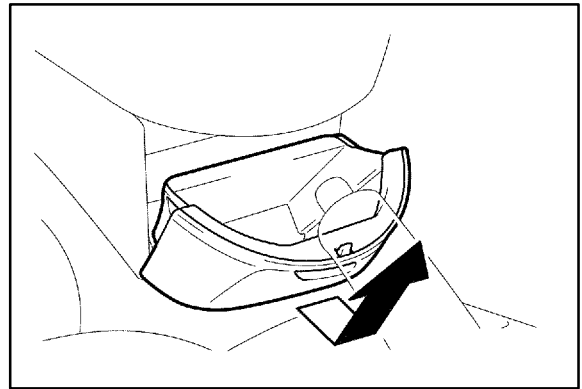
This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.

* Warranty application is limited to correction of a problem based upon a customer's specific complaint.



Repair Procedure

1. Remove Center Console Box from vehicle. Refer to the Technical Information System (TIS) 2004 model year Matrix Repair Manual: Instrument Panel/Meter, Instrument Panel Sub-assembly Lower.



2. Cut a piece of the 0.5 mm thick felt to the following dimensions:

Felt Size:

Length: 10 mm

Width: 15 mm

Thickness: 0.5 mm

3. Add the strip of felt to the bottom of each hinge. See illustration for location.
4. Reinstall Center Console Box and confirm proper operation.

